



# Bath and Countertop Refinishing

EVERYTHING YOU NEED TO KNOW

**NūFinish***pro*<sup>™</sup>

CONSUMER INFORMATION

## Nūfinish<sup>pro</sup> Consumer Information



### *BATHTUB, SHOWER AND COUNTERTOP REFINISHING OVER REPLACEMENT*

#### **- Why it makes sense**

Professional refinishing is one of the smartest services you can choose for your home. Refinishing saves homeowners as much as 70% over the cost of a full replacement. The cost to tear out and put in new fixtures may seem appealing until you compare the savings that can be achieved overall with refinishing and in a fraction of the time with no mess.

### **Why choose Nūfinish<sup>pro</sup>?**

Nūfinish<sup>pro</sup> is a specialty coatings company specializing in kitchen and bath refinishing. We can repair and refinish almost any surface in the kitchen and bathroom including porcelain and fiberglass bathtubs, kitchen and bathroom countertops as well as tile counters and walls. We can also support and repair cracked tub and shower floors and we routinely work with plumbers to repair access holes needed when replacing plumbing valves behind the shower wall.



BEFORE REFINISHING



AFTER REFINISHING

## Nūfinish<sup>pro</sup> has high expectations just like you!

We are fanatics about training and the quality of our materials. We expect our refinishing applicators to not only be expert refinishers but also to understand the importance of good service from the moment we step into your home until the job is complete. Our goal is to consistently provide 5-star customer service and we always strive to achieve total client satisfaction.



## What can you expect from a bathtub refinishing job?

A big part of our success has always been educating our clients on realistic expectations of a completed job. No refinishing company can achieve perfection and a perfect job does not exist even when purchasing a brand-new home. Choosing the refinishing option means applying a new finish over an old finish, although it looks fantastic when we're done, it will not be new and there will always be some slight imperfections in the finish. This is normal for a refinished surface and typically small imperfections will become less noticeable over time with normal use.



## Refinishing is fast

Our certified Nūfinish<sup>pro</sup> applicator will typically be at your home for less than a day. Though we may need to schedule a follow up visit, we routinely can complete your job in one day. We will leave you instructions on how to care for your refinished surface and we recommend allowing the surface to dry for 48 hours before you use the refinished surface again.



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BEFORE REFINISHING



AFTER REFINISHING

### Getting what you pay for

Over the years, we have seen many poor refinishing jobs done by low cost companies. There are very few required standards in our industry and advising potential clients on choosing quality products that are being applied by knowledgeable people who will stand behind their workmanship can be a challenge. There are some industries that you can justify going with a low price and still realizing a good result. Bathtub refinishing is typically not one of those industries. Most of the time, saving a few dollars up front could cost you a lot more down the road, especially if inferior materials are used and or the surface preparation was done poorly and the job fails. This will result in paying a reputable company to not only do the job over but will also come with the cost of removing the failed coating which is very labor intensive.



### How we do it

We use an EPA-FDA approved compliant product from Hawk Industries that is nontoxic, ecofriendly, and safe for indoor use. It's a long-lasting coating made specifically for the bathtub and countertop refinishing industry and will maintain a shine like the original fixture's finish.

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We will mask around your existing plumbing as no removal of plumbing fixtures are necessary when refinishing. However, if you plan to replace your existing plumbing, you will want a licensed plumber to remove anything being replaced prior to your schedule date. All new plumbing can be installed after 48 hours.



## Getting ready for your job

We will need running water and electricity on the day of the project and all leaking faucets should be repaired prior to our arrival. We ask that you remove everything from the bathroom or kitchen as well as all personal belongings within a 10-foot radius to insure nothing is damaged during the refinishing process. (Items in closed cabinets do not need to be removed) Please have the area as clean as possible before our arrival and do not paint your walls or cabinets for at least 2 weeks prior to avoid damage when we mask to protect them. No other work should be scheduled on the day of refinishing and we ask that you plan to vacate the area of people and pets for the several hours that we are working in your home to avoid upset from the refinishing odors.



## Keeping your fixture looking its best for many years

Refinished bathtubs are a breeze to clean using mild, non-abrasive cleaning products as recommended. As with a new bathtub, the refinished surface or shine can be dulled by abrasive cleaners. For full details please visit [Nūfinishpro.com](http://Nūfinishpro.com). Should you have any questions over the years, we are here to help! Most of our refinishing jobs are provided with a 5-year limited warranty, just click or call with any questions or concerns.





**We look forward to serving you!**

VISIT OUR WEBSITE  
**[nufinishpro.com](http://nufinishpro.com)**

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